



national consumer agency
gníomhaireacht náisiúnta tomhaltóirí

putting consumers first

Consumer Protection List 1st February 2011 to 30th April 2012

1. Convictions

Number of Convictions : 2

Consumer Protection Act, 2007 (Section 43 (3)(b)(vii) – relating to the provision of false information in relation to a vehicle's mileage)

- Mr Oleksandr Tabachuk, t/a Sasha Auto Sales and Repairs, Ballybane Industrial Estate, Tuam Road, Galway, Co Galway
Fined €1,200. Compensation order granted to the value of €4,000.

Consumer Protection Act, 2007 (Section 43(2) and 43(3)(c) – relating to charging a higher price than that displayed)

- Tesco Ireland Limited, Gresham House, Marine Road, Dun Laoghaire, Co Dublin
Fined €600. Costs of €1,500 + VAT and expenses of €1,596 awarded to the Agency

2. Compliance Notices (Section 75 of the Consumer Protection Act 2007)

Number of Compliance Notices issued: 43

Traders who charged more for consumer goods than the price displayed in contravention of Sections 42 and 43 of the Consumer Protection Act 2007

(Traders listed alphabetically by County)

- Rudden Service Station Ltd t/a Londis, Railway Road, Cavan, Co. Cavan
- Woodies DIY Ltd t/a Woodies, Dublin Road, Cavan, Co Cavan
- B.V. Retail Too Ltd t/a Queally's Supervalu, Convent Hill, Killaloe, Co. Clare
- Kavanagh Retailing (Irl) Ltd t/a Supervalu, Dungloe, Co Donegal
- Kavanagh Retailing (Irl) Ltd t/a Supervalu, Dynawood, Donegal, Co Donegal

- AIM Retail Holdings Ltd t/a Iceland, Bargainstown Centre, Greencastle Parade, Coolock, Dublin 5
- AIM Retail Holdings Ltd t/a Iceland, Maple Centre, Navan Road, Dublin 7
- Musgrave Group Public Limited Company c/o Musgrave Ltd t/a Superquinn, 31 – 33 Ranelagh Road, Dublin 6
- McHugh (Edenmore) Ltd t/a Centra, Edenmore Shopping Centre, Raheny, Dublin 5
- Messrs John and Edward Glennon t/a Eurospar, Gullivers Retail Park, Northwood, Santry, Dublin 9
- Messrs John and Edward Glennon t/a Eurospar, Skerries Point Shopping Centre, Kellys Bay, Skerries, Co Dublin
- Helgian Ltd t/a Supervalu, 7 Lorcan Avenue, Santry, Dublin 9
- Aim Cash & Carry Ltd t/a Iceland, Unit 2 Main Street, Finglas, Dublin 11
- Remrock Ltd t/a Superquinn, Main Street, Blanchardstown, Dublin 15
- Capital Stores Ltd t/a Eurospar, Hartstown Shopping Centre, Clonsilla, Dublin 15
- Superquinn Ltd t/a Superquinn, Ballinteer Avenue, Dublin 16
- Tesco Ireland Ltd t/a Tesco Extra, Clarehall Shopping Centre, Malahide Road, Dublin 17
- Tesco Ireland Ltd t/a Tesco, Coonagh Cross, Ennis Road, Limerick, Co Limerick
- Tesco Ireland Ltd t/a Tesco, Ormond Street, Nenagh, Co Tipperary
- Ladgrove Stores Ltd t/a Moriarty's Supervalu, Palmerstown Shopping Centre, Kennelsfort Road, Palmerstown, Dublin 20
- Acrefield Ltd t/a Supervalu, Aylesbury Shopping Centre, Tallaght, Dublin 24
- Baron Craft Company Ltd t/a Centra Kingswood Heights, Unit 8 Kingswood Heights Shopping Centre, Tallaght, Dublin 24
- Marié Avonvale Ltd t/a Marié Centra, Church Road, Ballybrack, Co Dublin

- R & T Stores Ltd t/a R & T Stores, Seabrook Manor, Station Road, Portmarnock, Co Dublin
- Brackernagh Ltd t/a Dunnes SuperValu, Brackernagh, Ballinasloe, Co Galway
- Dunnes Stores (Galway) Ltd t/a Dunnes Stores, Edward Square, Galway, Co Galway
- Joyces Supermarket Ltd t/a Joyces Supermarket, Church Road, Headford, Co Galway
- Ricadette Ltd t/a Londis Mountbellew, Ballygar Road, Mountbellew, Co Galway
- JKL Stores Ltd t/a Keoghs Centra, The Square, Oughterard, Co Galway
- Tienda Newsagents Ltd t/a Lynch's Centra, Main Street, Celbridge, Co Kildare
- Pauka Park Ltd t/a Mace, Newtown Shopping Centre, Annacotty, Limerick, Co Limerick
- Derek Downes Spar Greenpark t/a Spar, Greenpark Shopping Centre, Ballinacurra, Limerick, Co Limerick
- Michael Francis O'Sullivan Ltd t/a Centra, Main Street, Hospital, Co Limerick
- Trimill Ltd t/a Moran's Eurospar, Bredin Street, Drogheda, Co Louth
- Mariangate Ltd t/a Costcutters, 130 Marian Park, Drogheda, Co Louth
- Townparks Services (Drogheda) Ltd t/a Mace, Green Acres Shopping Centre, Avenue Road, Dundalk, Co Louth
- GMCL Retail Ltd t/a Londis Plus, Station Road, Castlebar, Co Mayo
- The Village Store t/a The Village Store, Kildalkey, Navan, Co Meath
- Hickey's Pharmacy Ltd t/a Hickeys Pharmacy, Navan Shopping Centre, Navan, Co Meath
- Benview Car Sales Ltd t/a Mullen's Spar, Bundoran Road, Sligo, Co Sligo
- Topaz Energy Group Ltd t/a Topaz Restore, Manor Street, Waterford, Co Waterford

- Central Autoparts (Athlone) Ltd t/a Central Autoparts, Unit 4, Diskin Centre, Golden Island, Athlone, Co Westmeath
- M 6 Express Service Centre t/a Day Today, Tullamore Road, Kilbeggan, Co Westmeath

3. **Fixed Payment Notices (Section 85 of the Consumer Protection Act 2007)**

In total, 85 Fixed Payment Notices were paid to the Agency in respect of breaches of 5 areas of pricing legislation, namely:

- **EC (Requirement to Indicate Product Prices) Regulations, 2002**
- **Retail Price (Beverages in Licensed Premises) Display Order, 1999**
- **Retail Price (Food in Catering Establishments) Display Order, 1984**
- **Retail Price (Diesel and Petrol) Display Order, 1997 and**
- **Prices and Charges (Tax-Inclusive Statements) Order 1973**

(Traders listed alphabetically by County)

EC (Requirement to Indicate Product Prices) Regulations, 2002 Fixed Payment Notices paid to the Agency: 74

- Rudden Service Station Ltd t/a Londis, Railway Road, Cavan, Co Cavan
- Mr. Niall O'Driscoll t/a JJ O'Driscolls Superstore, Ballinlough Road, Cork, Co Cork
- Marina Filling Station Ltd t/a Marina Filling Station, Marina, Cork, Co Cork
- Milstreet Motor Factors Ltd t/a Millstreet Motor Factors, The Star Ballroom, Macroom Road, Milstreet Town, Co Cork
- J. B. Service Station Ltd, Killumney, Co Cork (***Total Fixed Payment Notices Issued: 2***)
- Kavanagh Retailing (Irl) Ltd t/a Supervalu, Dynawood, Donegal, Co Donegal (***Total Fixed Payment Notices Issued: 2***)
- Eason & Son Ltd t/a Easons, Busaras Central Bus Station, Beresford Place, Dublin 1
- Vencedor Ltd t/a Amika, Jervis Street Shopping Centre, Mary Street, Dublin 1
- Vencedor Ltd t/a Amika, Liffey Valley Shopping Centre, Clondalkin, Dublin 22

- Kerzak Ltd t/a Londis, 47 Lower Baggot Street, Dublin 2
- Kerzak Ltd t/a Griffin's Londis, The Concourse, St. James Hospital, Dublin 8
- Fresh Opportunities Ltd t/a Fresh, Grand Canal Square, Dublin 2
- McHugh (Edenmore) Ltd t/a Centra, Edenmore Shopping Centre, Raheny, Dublin 5 **(Total Fixed Payment Notices Issued: 2)**
- Musgrave Group Public Limited Company c/o Musgrave Limited t/a Superquinn, 31 – 33 Ranelagh, Dublin 6
- Cambio Investments Ltd t/a Centra, 12 Stoneybatter, Manor Street, Dublin 7
- Messrs John and Edward Glennon t/a Eurospar, Gullivers Retail Park, Northwood, Santry, Dublin 9
- Helgian Ltd t/a Supervalu, 7 Lorcan Avenue, Santry, Dublin 9
- BLM Stores Ltd t/a Centra, Errigal Road, Drimnagh, Dublin 12 **(Total Fixed Payment Notices Issued: 2)**
- Capital Stores Ltd t/a Eurospar, Hartstown Shopping Centre, Clonsilla, Dublin 15
- Pelco Newtown Service Station Ltd t/a Newtown Texaco Service Station, Malahide Road, Dublin 17
- Ladgrove Stores Ltd t/a Moriarty's Supervalu, Palmerstown Shopping Centre, Kennelsfort Road, Palmerstown, Dublin 20
- Aroma Foods Cash and Carry Ltd t/a Aroma Foods, Crag Avenue, Clondalkin Industrial Estate, Clondalkin, Dublin 22
- Acrefield Ltd t/a Supervalu, Aylesbury Shopping Centre, Tallaght, Dublin 24
- Tesco Ireland Ltd t/a Tesco, Millfield Shopping Centre, Balbriggan, Co Dublin **(Total Fixed Payment Notices Issued: 2)**
- Tesco Ireland Ltd t/a Tesco Extra, Cloncollig Industrial Estate, Porarlinton Road, Tullamore, Co Offaly
- Tesco Ireland Ltd t/a Tesco, Arklow Square, Arklow, Co Wicklow
- Tesco Ireland Ltd t/a Tesco Express, Kilcoole, Co Wicklow
- Oxtron Ltd t/a Supervalu, Donabate Town Centre, Donabate, Co Dublin
- Robert and Jackie Casey Ltd t/a Supervalu, Station Road, Lusk, Co Dublin

- Dunnes Stores Ireland Company t/a Dunnes Stores, Portmarnock Shopping Centre, Portmarnock, Co Dublin
- R & T Stores Ltd t/a R & T Stores, Seabrook Manor, Portmarnock, Co Dublin
- Mr. John Glennon t/a Eurospar, Main Street, Rush, Co Dublin
- Dunnes Stores t/a Dunnes Stores, The Pavillions Shopping Centre, Swords, Co Dublin
- Arrabawn Co-operative Society Ltd t/a Arrabawn Co-operative, Cross Street, Athenry, Co Galway
- Magicroft Ltd t/a Number 10, 10 Quay Street, Galway City, Co Galway
- Joyces Supermarket Ltd t/a Joyces Supermarket, Church Road, Headford, Co Galway (**Total Fixed Payment Notices Issued: 2**)
- Ricadette Ltd t/a Londis Mountbellew, Ballygar Road, Mountbellew, Co Galway
- JKL Stores Ltd t/a Keoghs Centra, The Square, Oughterard, Co Galway
- Petrogas Group Ltd t/a Applegreen, Maynooth Roundabout, Celbridge, Co Kildare
- Mr. Raman Bansal t/a Daybreak, Derrinturn, Co Kildare
- Community Stores Ltd t/a Eurospar, Barnhall Shopping Centre, Leixlip, Co Kildare
- Brennan Car Sales (Newbridge) Ltd t/a Brennans Maxol/Mace, Ballymany, Newbridge, Co Kildare
- D & M (Callan) Supermarket Ltd t/a D & M Supervalu, Main Street, Callan, Co Kilkenny (**Total Fixed Payment Notices Issued: 2**)
- Pauka Park Ltd t/a Mace, Newtown Shopping Centre, Annacotty, Limerick, Co Limerick
- Michael Francis O'Sullivan Ltd t/a Centra, Main Street, Hospital, Co Limerick
- Bennett Oil (Boherlode) Ltd t/a Roxboro Service Station, Roxboro Road, Limerick, Co Limerick
- Brian Fallon Hardware Ltd t/a Brian Fallon Hardware, Dublin Road, Longford, Co Longford (**Total Fixed Payment Notices Issued: 2**)

- Townparks Services (Drogheda) Ltd t/a Mace, Green Acres Shopping Centre, Avenue Road, Dundalk, Co Louth
- GMCL Retail Ltd t/a Londis Plus, Station Road, Castlebar, Co Mayo
- The Village Store t/a The Village Store, Kildalkey, Navan, Co Meath
- Hickeys Pharmacy Ltd t/a Hickeys Pharmacy, Navan Shopping Centre, Navan, Co Meath
- Hooda Stores Ltd t/a Summerhill Service Station, Summerhill, Co Meath
- A O’Gorman & Co. Ltd t/a O’Gorman’s SuperValu, Market Square Shopping Centre, Carrickmacross, Co Monaghan
- Arpen Ltd t/a Kellys Supermarket, The Roadhouse, Mucklagh, Tullamore, Co Offaly
- Mr. Christy O’Grady t/a O’Grady’s, Gurteen, Co Sligo
- G & K (Sligo) Ltd t/a Checkout, Rosses Point, Sligo, Co Sligo
- Empire Retail Ltd t/a Buy Lo, Cork Road, Waterford, Co Waterford
- Topaz Energy Group Ltd t/a Topaz Restore, Manor Street, Waterford, Co Waterford
- Central Autoparts (Athlone) Ltd t/a Central Autoparts, Unit 4 Diskin Centre, Golden Island, Athlone, Co Westmeath
- M & M Mulligan Ltd t/a Mulligans Londis, 9 Roscommon Road, Athlone, Co Westmeath
- M 6 Express Service Centre t/a Day Today, Tullamore Road, Kilbeggan, Co Westmeath
- Buckleys Supervalu t/a Buckleys SuperValu, Austin Friar’s Street, Mullingar, Co Westmeath
- Railway News Ltd t/a Railway News Mace, Unit 1a Redmond Square, Wexford, Co Wexford
- Quinns of Baltinglass Ltd t/a Quinns Supermarket (Spar), Baltinglass, Co Wicklow (***Total Fixed Payment Notices Issued: 2***)
- Whelan Centra Group Ltd t/a Centra, Church Road, Greystones, Co Wicklow

Retail Price (Beverages in Licensed Premises) Display Order, 1999

Fixed Payment Notices paid to the Agency: 8

- The Black Horse Inn 1999 Ltd t/a The Black Horse Inn, 2 Church Street, Cavan, Co Cavan
- Riverbrower Ltd t/a The Hanged Mans, Milltown, Newbridge, Co Kildare
- Brennans Lane Ltd t/a Brennans Lane, Garden Street, Ballina, Co Mayo
- Abbey Taverns (Sligo) Ltd t/a The Adelaide, Wine Street Car Park, Sligo, Co Sligo
- Sixty Something Ltd t/a Flanagans on the Lake, Ballina Quay, Ballina, Co Tipperary
- Mr. Marcus Russell t/a The Golden Harp Bar, 35 Mitchell Street, Clonmel, Co Tipperary
- Rathcarrick Ltd t/a The Square, 13 Market Square, Enniscorthy, Co Wexford
- RMO Public Houses Ltd t/a South 51 Bar, 51 South Main Street, Wexford

Retail Price (Food in Catering Establishments) Display Order, 1984

Fixed Payment Notices paid to the Agency: 1

- Powerscourt Hotels Ltd t/a The Westcourt Hotel, 29 West Street, Drogheda, Co Louth

Retail Price (Diesel and Petrol) Display Order, 1997

Fixed Payment Notices paid to the Agency: 1

- Theresa and Edward Barrett t/a The Village Store, Coppeen, Enniskeane, Co Cork

Prices and Charges (Tax-Inclusive Statements) Order 1973

Fixed Payment Notices paid to the Agency: 1

- Salon Direct Ltd t/a Salon Direct, Unit 3, Edward Street, Newbridge, Co Kildare