



national consumer agency
gníomhaireacht náisiúnta tomhaltóirí
putting consumers first

Consumer Protection List

1st July 2009 to December 31st 2009

1. Undertakings with the Agency (Section 73 of the Consumer Protection Act)

- **Amaranth Furniture Limited t/a Diamond Living**

In July 2009 Amaranth Furniture Ltd. undertook to comply with the general prohibition on misleading commercial practices imposed by Section 42 (1) of the Consumer Protection Act 2007 and refrain from committing an offence as provided for in Section 47 of the Act.

2. Compliance Notices (Section 75 of the Consumer Protection Act)

Number of Businesses: 17

Number of Compliance Notices issued: 20

Traders who charged more for consumer goods than the price displayed, in contravention of Sections 42 and 43 of the Consumer Protection Act 2007

- Cox Food Markets Irl Ltd. t/a Cox's Food Market, Sligo Road, Toam, Blacklion, Co. Cavan.
- B & Q Ireland Ltd. t/a B & Q, Mahon Point, Mahon, Co. Cork.
- John Hurley (Midleton) Ltd. t/a Hurleys Supervalu, Townspark, Mill Road, Midleton, Co. Cork.
- Ladgrove Stores Ltd. t/a Super Valu Palmerstown, Palmerstown Centre, Kennelsfort Road, Dublin 20.
- The Belohn Ltd. t/a Foley's Bar, 1 Merrion Row, Dublin 2.
- Dunewell Ltd. t/a Taste Food Company, 39/40 South William Street, Dublin 2.
- Tesco Ireland Ltd. t/a Tesco, Bloomfield Shopping Centre, Dun Laoghaire, Co. Dublin.
- Tesco Ireland Ltd. t/a Tesco, Crescent Shopping Centre, Dooradoyle, Co. Limerick.
- Griffeen Centra Ltd. t/a Centra, Griffeen Neighbourhood Centre, Lucan, Co. Dublin.
- Mazarin Convenience Stores Ltd. t/a Centra, Rivervalley Shopping Centre, Swords, Co. Dublin.
- Mr. Anthony Hamilton t/a Hamiltons, Leenaun, Connemara, Co. Galway.
- Select Retail Holdings & Subsidiary t/a Superquinn, Market Cross Shopping Centre, Kilkenny, Co. Kilkenny.
- P & S Kavanagh (Thomastown) Ltd. t/a Super Valu, Thomastown, Co. Kilkenny.
- Mr. Dermot Daniels t/a Daniels Centra, Tullamore Road, Portarlinton, Co. Laois.

- Shuttington Holdings Ltd. t/a Eurospar, Fairgreen, Mountmellick Road, Portlaoise, Co. Laois.
- Shuttington Holdings Ltd. t/a Topaz Service Station, Banagher Road, Birr, Co. Offaly.
- Dunnes Stores (Ennis Road) Ltd. t/a Dunnes Stores, Jetland Shopping Centre, Ennis Road, Limerick, Co. Limerick.
- Dunnes Stores t/a Dunnes Stores, West Street, Drogheda, Co. Louth.
- Mr. Brian Dolan t/a Dolan's Gala, Clara Road, Tullamore, Co. Offaly.

Traders who make an invitation to purchase a product without disclosing the existence of any reasonable grounds the trader may have for believing that the trader will not be able to supply the product at the price specified in the invitation, in contravention of Section 55 (1) (l) and Section 56 of the Consumer Protection Act 2007

- Webzone Limited, Paramount Court, Corrig Road, Sandyford Industrial Estate, Dublin 18.

3. Fixed Payment Notices (Section 85 of the Consumer Protection Act)

Fixed Payment Notices paid to the Agency: 39

No of traders: 37

EC (Requirement to Indicate Product Prices) Regulations, 2002

- Mr Pdraig Donohue t/a Donohoes Supervalu, Ballyconnell, Co. Cavan.
- P. Gilbride (Cavan) Ltd. t/a Gilbrides Londis, The Diamond, Belturbet, Co Cavan.
- Strand Stores Ltd. t/a Scallys Centra, Main Street, Douglas, Co. Cork.
- Mr. Jim O'Donovan t/a Broadale Superstore, Maryborough Hill, Douglas, Co. Cork.
- Kay O'Connell Ltd. t/a K O'Connell's Fish Emporium, Grand Parade Market, Grand Parade, Cork, Co. Cork.
- Ms. Ciara O'Brien t/a Gala Supermarket, Main Street, Watergrasshill, Co. Cork.
- Mr. John Wilson t/a Costcutters, The Village Store, Main Street, Lusk, Co. Dublin.
- Mr. Thomas Stafford t/a C&T Supermarket, Shenick Road, Holmpatrick Shopping Centre, Skerries, Co. Dublin.
- J.C. Savage Supermarket Ltd. t/a JC Savage Supermarket, Swords Shopping Centre, Rathbeale Road, Swords, Co. Dublin.
- Mr. Mark Power t/a Powers Londis, 12 – 13 Edenmore Shopping Centre, Raheny, Dublin 5.
- Mr. Shay Doherty t/a Costcutters, 408 – 410 Collins Avenue, Whitehall, Dublin 9.
- Jans Retail Ltd. t/a Londis, 314 Ballyfermot Road, Ballyfermot, Dublin 10.
- Mr. Anthony Hamilton t/a Hamiltons, Leenaun, Connemara, Co. Galway.
- Joyce's Supermarket Ltd. t/a Joyces Supermarket, Church Road, Headford, Co Galway. (*Total Fixed Payment Notices Issued: 3*)
- Pata Stores Ltd. t/a Mace, Derrinturn, Carbury, Co. Kildare.

- Newsrail Ltd. t/a Easons, Unit 2, New Mill Shopping Centre, Maynooth, Co. Kildare.
- Clelands Supermarkets Ltd. t/a Clelands Costcutter, Main Street, Abbeyleix, Co. Laois.
- Messrs. Martin Crehan and Dermot McCabe t/a Crehan & McCabe SuperValu, Main Street, Abbeyleix, Co. Laois.
- Mr. Raymond Ryan t/a Ballyroan Stores, Main Street, Ballyroan, Co. Laois.
- Lawlors Gala Durrow Ltd. t/a Lawlors Gala, The Square, Durrow, Co. Laois
- Woody Point Services Ltd. t/a Mighty Mols, Emo Service, Dublin Road, Mountrath, Co. Laois.
- Mr. Brendan Carroll t/a Carrolls Costcutters, Market Square, Mountrath, Co Laois.
- J.V. Cummins (Supermarkets) Ltd. t/a J.V. Cummins SuperValu Supermarket, New Street, Ballinrobe, Co. Mayo.
- Mr. Gilbert Graham & Ms. Evelyn Helion t/a Express Stop n Shop, Main Street, Ballingar, Co. Offaly.
- Shuttington Holdings Ltd. t/a Topaz Service Station, Banagher Road, Birr, Co. Offaly.
- Mr. Desmond Baggot t/a Baggots Centra, The Square, Clara, Co. Offaly.
- Messrs. Peter and John Brady t/a Spar, JKL Street, Edenderry, Co. Offaly.
- Mr. Brian Dolan t/a Dolan's Gala, Clara Road, Tullamore, Co. Offaly.
- Westward Holdings Ltd. t/a Westward Filling Station, Strokestown, Co. Roscommon.
- DSG Retail Ireland Ltd. t/a PC World, Old Bowling Alley, Cork Road, Waterford, Co. Waterford.
- Moritz Trading Ltd. t/a C & D Home & Hardware, Trinity Street, Wexford.
- Petrogas Group Ltd. t/a Applegreen Service Station, Wexford Road, Arklow, Co. Wicklow.

Retail Price (Beverages in Licensed premises) Display Order, 1999

- Mr. Philip O'Reilly t/a Lisgrey House, Lisgrey, Virginia, Co. Cavan.
- Douglas Taverns Ltd. t/a Barrys of Douglas, Douglas Village, Co. Cork.
- Kentonridge Ltd. t/a Igo Inn, Military Road, Ballybrack, Co. Dublin.
- Shirley Arms Hotel Ltd. t/a Shirley Arms Hotel, Main Street, Carrickmacross, Co. Monaghan.

Retail Price (Food in Catering Establishments) Display Order, 1984

- Derryowen Retailing Ltd. t/a The Loft, 38A Upper Drumcondra Road, Dublin 9.

4. Prosecutions

Number of prosecutions: 2

EC (Requirement to Indicate Product Prices) Regulations, 2002

- Wayside Properties Ltd. t/a Mulhalls Londis, Kellyville Centre, Portlaoise, Co. Laois
Fined €1,000. Costs €500.

Consumer Credit Act, 1995

- South Dublin Motors Ltd. in respect of offences at South Dublin Motors Ltd, Whitechurch Road, Rathfarnham, Dublin 14 – (i) Unauthorised alteration to a credit intermediary authorisation, (ii) Non display of the authorisation
Fined €6,000 (€3,000 per offence).