

LESSON 3: Activity 2

Teacher resource sheet: Online shopping statements

Call out each of the statements below, giving students time to move to stand beside the 'True' or 'False' poster.

They can also stand at any point between the two posters, if they are unsure or think that there may be exceptions to the specific statement.

Invite a sample of students from each of the locations to discuss their opinions on the statement.

After discussing each statement provide the correct answer for each statement using the information provided in the Teacher Resource Sheet: Online shopping information.

1. If you buy online you have less consumer rights than if you buy in a shop.
2. If you buy from online retailers (sellers) who are based outside the European Union you have less consumer rights than if you buy from online retailers based in the European Union.
3. If you decide you don't like something that you have bought online after it is delivered, you can return it and get a full refund.
4. If the goods you bought online arrive and are faulty you have the same rights as if you bought the goods in a shop.
5. There is no extra cost to buying from websites outside of the European Union.