



PRODUCT RECALLS

Apple Recall Beats Pill XL Speaker

📅 JUNE 5, 2015

Apple has determined that, in rare cases, the battery in the Beats Pill XL Speaker may overheat and pose a fire safety risk. This product has been sold worldwide since January 2014.

This program only applies to the Beats Pill XL speaker which is shown below. The Beats Pill XL Speaker comes in 5 colours: black, white, pink, metallic sky and titanium.



What to Do

If you have a Beats Pill XL Speaker, please stop using it and follow the process below to send it to Apple. In exchange, they will provide you with an Apple Store credit or electronic payment in the amount of €300.

Go to www.apple.com, scroll to bottom of page and click the link 'Beats Pill XL Speaker Recall Program' and follow the instructions there.

Additional Information

Product returns will only be processed via the web for this recall. Please do not attempt to return your product to any location that sells or supports Apple or Beats products.

Any problems, contact Apple Beats Support on 1800 946531.