



# PRODUCT RECALLS

## Argos recall Ohio High Sleeper – all colours/ sizes/ mattress options

 OCTOBER 12, 2018

Argos have identified a safety issue with the ladder supplied with the Ohio High Sleeper and are asking customers to stop using the ladder immediately and avoid using the bed without the ladder. In a small number of cases customers reported the following:

Rungs/steps on the ladder rotating even after retightening or

Rungs/steps on the ladder becoming detached

The ladder has the potential to cause injury if the rungs/steps rotate or detach.

The Argos Home Ohio High Sleeper was sold in white/grey/beechnut, in two different sizes (standard & shorty) and in a range of mattress options.

All Ohio high sleepers were sold with the ladder so this Safety Recall applies to ALL of the colours/options sold.



## What to do:

STOP USING THE LADDER IMMEDIATELY, and avoid using the bed without the ladder. Please remove the ladder from the reach of children and dispose of it safely.

Argos are offering a replacement ladder to all customers who purchased the Ohio High Sleeper. To order a replacement ladder please visit [www.clickspares.co.uk/ohio](http://www.clickspares.co.uk/ohio) or call the dedicated helpline (number below)

If you have any questions or concerns, please contact Argos on our dedicated helpline on:

**UK FREEPHONE– 0800 0113462**

**ROI FREEPHONE– 1800946744**

The Argos dedicated helpline is open between 8am-8pm Monday to Sunday. Argos thank you for your cooperation and apologise for any inconvenience.