



# PRODUCT RECALLS

## B&Q Recall Electric 3000W White Convector Heater

📅 MAY 8, 2017

B&Q has identified a potential safety issue with the Electric 3000W White Convector Heater electrical heating product, whereby a very small number of samples have shown excessive heat build-up in the plug, leading to scorching or deformation of the plug itself.



Rating label - located here.

Due to the risk associated with this heater, B&Q have taken a precautionary decision to recall this product, ELECTRIC 3000W WHITE TURBO CONVECTOR HEATER WITH TIMER Model: DL 18A. Product barcode number: 3663602910930. This product was offered for sale by B&Q between August 2016 and March 2017

### What to do:

If you have purchased this product, you should stop using it immediately and return it to your local store where a refund to the value of your purchase will be given. Alternatively, please contact their helpline: 1800 946 327\*

\*Monday to Friday 8.30am to 8.00pm, Saturday 9.00am to 5.00pm and Sunday 10.00am to 4.00pm