



PRODUCT RECALLS

Beko 8kg & 9kg tumble dryer voluntary repair programme

📅 MAY 31, 2017

Beko Plc are initiating a voluntary repair programme as a precautionary measure to locate 3,450 8kg & 9kg Beko and Blomberg condenser tumble dryers manufactured between May and November 2012.

Beko Plc have identified a batch issue with a third party supplied component which in rare circumstances could fail and overheat, which could lead to a risk of fire.

Beko Plc have decided to proactively contact the owners of these condenser tumble dryers to offer a free of charge in-home check and to modify affected products to remove any potential risk.

What to do:

Consumers should initially check the model and serial number of your 8kg or 9kg Beko or Blomberg Condenser Tumble Dryer using the appliance checker on Beko websites at: www.beko.co.uk/dryerrepair or www.blomberguk.com/dryerrepair

MODEL NUMBERS	SERIAL NUMBERS
DCU9330R	12- xxxxxx-05
DCU9330W	12-xxxxxx- 06
DSC85W	12-xxxxxx- 07
DCU8230W	12-xxxxxx- 08
	12-xxxxxx- 09

TKF8439A	12-xxxxxx- 10
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Affected models with serial numbers

If your product is in the affected date range (manufactured between May and October 2012), complete the online registration form to arrange a free-of-charge engineer visit to check your product and modify it if required. Alternatively, you can call Beko by telephone on 1800 25 29 25 to speak to a member of their customer service team between 8.00am and 8.00pm Monday to Friday, or 9.00am to 5.00pm on Saturday and Sunday.

Beko also advice consumers who may own a potentially affected product, please stop using it immediately as a precaution.