



PRODUCT RECALLS

Bosch/Neff – Important Safety Notice

 FEBRUARY 21, 2017

BSH Home Appliances Ltd is conducting a voluntary safety campaign regarding two models of built-in gas hobs. The reason is potential damage to installed gas connectors. In certain circumstances, gas can escape in an uncontrolled manner and in extremely rare cases, a risk of explosion can arise.

This concerns the following built-in gas hobs sold in Ireland and the United Kingdom:

PRODUCT	PRODUCT CODE	PRODUCTION PERIOD
Bosch built-in gas hob (knobs on the right side)	NGU4151DB	2009 – 2011
Neff built-in gas hob (knobs on the right side)	T20S31N0	2009 – 2011

BSH is offering every owner of an affected appliance a free replacement of the gas connector by an authorised service engineer at the owner's home. BSH requests all customers of a product listed above to check whether their appliance is affected by this safety campaign.

What to do:

BSH Home Appliances Ltd advice is to note down the model number (E-Nr.) and batch number (FD) on the rating plate on your appliance or original user manual. Then check on www.gascookingsafety.com whether your model is affected.

If your appliance is affected and to avoid any potential hazard until the gas connector is replaced, owners of an affected appliance should turn off the gas supply to the appliance and no longer use until the repair completed.

If you need further help or in relation to this Safety Notice , you can also call the BSH Home Appliances Ltd. Freephone number, 1800 855 833 between 8am to 8pm Monday to Friday, 8am to 4pm Saturday and 9am to 3pm Sunday.