



PRODUCT RECALLS

Bose Products B.V recalls to repair Acoustimass®, Lifestyle® and Companion™ home theatre audio systems

 AUGUST 18, 2023

Bose Products B.V is carrying out a recall to repair on Acoustimass®, Lifestyle® and Companion™ home theatre audio systems.



The risk reported to the CCPC is that of fire. A thermal event can occur inside of the unit leading to the bass module catching fire.

The Brand is Bose. The models are ACOUSTIMASS® 5 SERIES IV POWERED SPEAKER SYSTEM, ACOUSTIMASS® 6 III HOME ENT. SYSTEM, ACOUSTIMASS® 10 III HOME ENT. SYSTEM, ACOUSTIMASS® 15 HOME THEATER SPEAKER SYSTEM, ACOUSTIMASS® 15 II HOME ENT. SYSTEM, ACOUSTIMASS® 16 HOME ENT. SYSTEM, ACOUSTIMASS® 20 POWERED SPEAKER SYSTEM, COMPANION™ CS-6 POWERED SPEAKER SYSTEM, LIFESTYLE® 5 SERIES II POWERED SPEAKER SYSTEM, LIFESTYLE® 8 POWERED SPEAKER SYSTEM, LIFESTYLE® 12 POWERED SPEAKER SYSTEM, LIFESTYLE® 20 POWERED SPEAKER SYSTEM, LIFESTYLE® 25 POWERED SPEAKER SYSTEM, LIFESTYLE® 30 POWERED SPEAKER SYSTEM, LIFESTYLE® 50 POWERED SPEAKER SYSTEM, POWERED ACOUSTIMASS® 5 SERIES IISPEAKER SYSTEM, POWERED ACOUSTIMASS® 5 SERIES

IVSPEAKER SYSTEM, POWERED ACOUSTIMASS® 8 SPEAKERSYSTEM, POWERED ACOUSTIMASS® 8 SERIES II SPEAKER SYSTEM, POWERED ACOUSTIMASS® 9 SPEAKER SYSTEM, POWERED ACOUSTIMASS® 20 SPEAKER SYSTEM, POWERED ACOUSTIMASS® 25 SPEAKER SYSTEM, POWERED ACOUSTIMASS® 25 SERIES II SPEAKER SYSTEM, POWERED ACOUSTIMASS® 30 SPEAKER SYSTEM, POWERED ACOUSTIMASS® 30 SERIES II SPEAKER SYSTEM, POWERED ACOUSTIMASS® 800 SPEAKER SYSTEM, POWERED ACOUSTIMASS® 900 SPEAKER SYSTEM.

The barcodes and batch numbers are unknown. Most SKU numbers are affected. However, to determine if your bass module is impacted, follow the steps provided in the Bose recall page [here](#).

There are approximately 1064 affected products in the Republic of Ireland.

What to do:

Consumers are asked to unplug and cease using the affected products and return them to Bose or an authorized service centre in exchange for a free repair or a 40% discount on a replacement product or, if repair is not available in your location, a free replacement product.