



PRODUCT RECALLS

Decathlon Sports Ireland Limited recalls 'Simond' Toucan Light

📅 AUGUST 26, 2019

Decathlon Sports Ireland Limited has identified a safety issue affecting their 'Simond' Toucan Light (Product reference 2575753). There may be a risk of significant difficulties during progression of climbing. It has been detected that in very few cases, in case of belay of 2 persons from the belay stance that if one of the climbers is in tension on the rope then the 2nd climber is blocked.

1 unit of this product has been sold in the Republic of Ireland.



What to do:

Decathlon Sports Ireland Limited have contacted the customer by email about this recall. Customers will receive a full refund once they return the product. If you believe you have purchased the affected products then you are advised to **stop using it immediately** and you should contact Decathlon's Customer Care on **0877930680** or alternately, by email, to help.ireland@decathlon.com. The helpline is available from Monday to Friday (9 am to 6 pm).