



# PRODUCT RECALLS

## Decathlon Sports Limited Ireland recalls ROCKRIDER Helmet MTB EXPL500 and ST500

📅 SEPTEMBER 24, 2024

Decathlon Sports Limited Ireland is carrying out a recall of ROCKRIDER Helmet MTB EXPL500 and ST500.



The product presents a risk of injuries. A defect has been identified on the plastic part at the back of the helmet holding the chinstrap. This can compromise the helmet's ability to stay securely on your head which may lead to the risk of injury in the event of a fall.

The brand is ROCKRIDER. The type/number of model is MTB HELMET EXPL500 / ST500. The following batch codes are affected:

KT24040006-15

KT24040006-16

KT24040006-17

KT24040018-14

KT24040018-16

KT24040018-17

KT24040034-10

KT24040034-2

KT24040034-4

KT24040034-8

KT24040045-10

KT24040045-8

KT24040045-9

The following item codes are affected:

4243712 – MTB HELMET ST 500 TURQUOISE S

2940783 – MTB HELMET ST 500 TURQUOISE M

5034306 – MTB HELMET EXPL 500 PASTEL BLUE S

5034307 – MTB HELMET EXPL 500 PASTEL BLUE M

5034323 – MTB HELMET EXPL 500 FOREST GREEN M

4229390 – MTB HELMET ST 500 ALL SEASONS L

4229391 – MTB HELMET ST 500 ALL SEASONS M

There are approximately 121 affected products in the Republic of Ireland.

The product was sold between 02 July 2024 and 09 September 2024.

## What to do:

Customers should stop using the product immediately.

To check whether your helmet is affected by this defect, please go to the following [Recall website link](#).

Customers can return their product to their nearest Decathlon Store for a full refund. If you purchased your helmet online or for more information regarding this recall, please contact Decathlon's Customer Relation Centre via the email at [help.ireland@decathlon.com](mailto:help.ireland@decathlon.com).