



PRODUCT RECALLS

Ford recalls certain 'Ford Mondeo', 'Galaxy' and 'SMAX' passenger vehicles

 AUGUST 26, 2019

Henry Ford & Son Limited is carrying out a voluntary recall of certain 'Ford Mondeo, Galaxy and SMAX' passenger vehicles. The affected vehicles were produced between 13 February 2014 and 11 February 2019.

A safety issue has been identified, whereby it is possible that due to a potential leakage of battery acid around the battery negative terminal, this could cause the battery monitoring sensor to fail. Over time a growth of copper sulphate may accumulate. This in turn could provide a conductive layer underneath the Battery Monitoring Sensor, creating a low resistance to ground. The increased current flow, due to low resistance, could cause the surrounding material heat up to a point where it ignites, this may result in a fire

The recall affects 7,733 vehicles in the Republic of Ireland.

What to do:

Henry Ford & Son Limited will contact all affected customers directly, advising them to contact a Ford Dealer to have the FSA carried out.

If you believe that your vehicle may be impacted by this recall, then you can contact Henry Ford & Son Limited's Customer Service on **1800 771 199** (open 9 am – 5 pm Monday to Friday).