



# PRODUCT RECALLS

## Gazco Recall – Logic HE, E-Box and E-Studio fires

📅 JUNE 15, 2017



Gazco has identified a potential safety risk in some of their conventional flue Logic HE, E-Box and E-Studio fires made between February 2013 and October 2015. Their ongoing checking has identified that after extensive use, and in certain specific circumstances, it is possible that the draught diverter plate may be able to move out of position and the appliance could cause carbon monoxide to be produced with a risk of causing poisoning to people in the room. This was caused by the failure of a parts supplier using aluminium rivets instead of the steel rivets.

Although Gazco have not yet identified any fires in end user's homes that do not comply with the required standards, Gazco are concerned that the testing shows that if the draught diverter plate comes loose or detached the fires will no longer comply with the standard. Accordingly, you are now advised that you must not use your fire until the product safety enhancement kit has been successfully fitted.

### Which fires are potentially affected?

This issue only affects conventionally flued Logic HE, E-Box and E-Studio fires made between February 2013 and October 2015.

### Is my fire affected?

**The models potentially affected, if made between the dates above, are:**

**LOGIC HE CF LPG MANUAL CONTROL COAL Model Number 101-497 Fire Type Logic HE Serial Number (inclusive) 101-49730000 to 101-49730055**

LOGIC HE CF LPG REMOTE CONTROL COAL **Model Number** 101-614 **Fire Type** Logic HE **Serial Number (inclusive)** 101-61410000 to 101-61410139

LOGIC HE CF NG MANUAL CONTROL STONE **Model Number** 101-324 **Fire Type** Logic HE **Serial Number (inclusive)** 101-32430000 to 101-32430074

E STUDIO CF NG MANUAL WHITE STONE **Model Number** 8691CFCHUC **Fire Type** E-Studio **Serial Number (inclusive)** 8691CFCHUC20615 to 8691CFCHUC20878

LOGIC E BOX CF NG MANUAL CONTROL COAL **Model Number** 8691MCUC **Fire Type** E-Box **Serial Number (inclusive)** 8691MCUC33330 to 8691MCUC35300

LOGIC HE CF LPG REMOTE CONTROL STONE **Model Number** 101-649 **Fire Type** Logic HE **Serial Number (inclusive)** 101-64910002 to 101-64910017

LOGIC HE CF NG REMOTE CONTROL COAL **Model Number** 101-088 **Fire Type** Logic HE **Serial Number (inclusive)** 101-08810000 to 101-08811586

LOGIC HE CF LPG SLIDE CONTROL COAL **Model Number** 101-444 **Fire Type** Logic HE **Serial Number (inclusive)** 101-44410000 to 101-44410341

E STUDIO CF LPG MANUAL WHITE STONE **Model Number** P8691CFCHUC **Fire Type** E-Studio **Serial Number (inclusive)** P8691CFCHUC20056 to P8691CFCHUC20065

LOGIC E BOX CF LPG MANUAL CONTROL COAL **Model Number** P8691MCUC **Fire Type** E-Box **Serial Number (inclusive)** P8691MCUC30498 to P8691MCUC30763

LOGIC 16" E BOX CF LPG COAL NZ **Model Number** P8691MCUCNZ **Fire Type** E-Box **Serial Number (inclusive)** P8691MCUCNZ30017 to P8691MCUCNZ30027

LOGIC HE CF NG REMOTE CONTROL STONE **Model Number** 101-131 **Fire Type** Logic HE **Serial Number (inclusive)** 101-13110000 to 101-13110205

LOGIC HE CF NG SLIDE CONTROL STONE **Model Number** 101-110 **Fire Type** Logic HE **Serial Number (inclusive)** 101-11010000 to 101-11010145

LOGIC E BOX CF NG MANUAL PEBBLE **Model Number** 8691PBUC **Fire Type** E-Box **Serial Number (inclusive)** 8691PBUC30238 to 8691PBUC30327

LOGIC HE CF NG SLIDE CONTROL COAL **Model Number** 101-037 **Fire Type** Logic HE **Serial Number (inclusive)** 101-03710000 to 101-03712422

16" E STUDIO CF NG WHITE STONE NL **Model Number** 8691CFCHUCNL **Fire Type** E-Studio **Serial Number (inclusive)** 8691CFCHUCNL20008 to 8691CFCHUCNL20009

LOGIC HE CF NG MANUAL CONTROL COAL **Model Number** 101-151 **Fire Type** Logic HE **Serial Number (inclusive)** 101-15130000 to 101-15131174

LOGIC 16" E BOX CF NG COAL NL **Model Number** 8691MCUCNL **Fire Type** E-Box **Serial Number (inclusive)** 8691MCUCNL30030 to 8691MCUCNL30042

LOGIC HE CF LPG SLIDE CONTROL STONE **Model Number** 101-597 **Fire Type** Logic HE **Serial Number (inclusive)** 101-59710000 to 101-59710021

LOGIC HE CF NG SLIDE CONTROL COAL NZ **Model Number** 101-037NZ **Fire Type** Logic HE **Serial Number (inclusive)** 101-037NZ10000 to 101-03710014

LOGIC HE CF LPG SLIDE CONTROL COAL NZ **Model Number** 101-444NZ **Fire Type** Logic HE **Serial Number (inclusive)** 101-444NZ10000 to 101-44410009

## How do I find the serial number and model number of my fire?

The model number and serial number are found on the commissioning page, **page 3**, of your installation and servicing manual that was supplied with your fire.

Alternatively, these numbers are also found on your fires databadge the images below will help guide you to the databadge. Please note it is different for slide control versions to all other control types (see <http://www.stovax.com/logic-safety-notice/> for more details)

## What to do:

If you have one of these fires installed in your home, you are requested not to use your fire until the product safety enhancement kit that will be provided has been fitted.

## Confirm your contact details

If you believe your fire is one of the affected fires or you would like to update your contact details, please enter your current details below (<http://www.stovax.com/logic-safety-notice/>) including your product code and serial number and Gazco will contact you to discuss this further.