



# PRODUCT RECALLS

## Hewlett-Packard and Compaq power cord recall

📅 OCTOBER 14, 2014

Hewlett-Packard is recalling its LS-15 AC power cord. These power cords were distributed with HP and Compaq notebook computers, mini notebook computers and AC adapter-powered accessories, such as docking stations. The power cords are black and have an 'LS-15' moulded mark on the AC adapter end of the cord. These power cords were sold from September 2010 – June 2012 and may pose a potential fire and burn hazard.



Up to 8,020 power cords may have been sold in the Irish market. HP customers will receive a replacement AC power cord for each verified, recalled power cord at no cost.

### What to do

Immediately stop using your AC power cord.

To arrange for a replacement or to get more information, visit the HP Notebook PC AC Power Cord Safety Recall and Replacement Program webpage [🔗 https://h30652.www3.hp.com/](https://h30652.www3.hp.com/)

Should consumers wish to speak to a HP representative, the contact number selection is detailed at the following link:

[🔗 http://www8.hp.com/ie/en/contact-hp/phone-assist.html](http://www8.hp.com/ie/en/contact-hp/phone-assist.html)