



PRODUCT RECALLS

Hotpoint dishwasher safety alert

📅 NOVEMBER 1, 2013

Hotpoint has issued a safety alert on a range of dishwashers manufactured between June 2006 and March 2007. The affected models are:

Hotpoint FDW20

Hotpoint FDW60

Hotpoint FDW65A

Hotpoint is aware of a small number of cases of dishwashers where an electrical component has failed. This may lead to overheating and a potential fire hazard.

A total of 3,971 of these branded dishwashers have been sold in Ireland through a number of retail outlets.



What to do:

1. Check the model number of your Hotpoint dishwasher. This can be found on a sticker on the inside edge of either the right or left hand side of the door. The serial number (S/N) is 9 digits long. If the first 5 digits are between **60601** and **70331** your appliance is affected.
2. If you have one of these models, or if you are unsure if you do, call the Hotpoint/Indesit customer service line on 0818 776188, (Monday to Friday 08:00am to 6:30pm, Saturday 8.30am to 5.30pm, Sunday 9.30am to 3.30pm), or contact Hotpoint by email at fdw-ie@hotpoint.co.uk
3. You can also check online at <http://www.hotpointservice.ie> and Hotpoint will arrange for an engineer to visit your home and make a free-of-charge repair.

4. While you are waiting for an engineer to visit, Hotpoint recommend not to leave the dishwasher unattended while in use.