



PRODUCT RECALLS

IKEA recall LOCK and HYBY ceiling lamps

📅 FEBRUARY 9, 2016

IKEA Ireland is carrying out a voluntary recall of certain LOCK and HYBY ceiling lamps.

IKEA has received customer reports of these ceiling lamp glass shades falling. In a few cases medical treatment was required.

The HYBY and LOCK ceiling lamps have been sold in all IKEA markets, LOCK since 2002 and HYBY since 2012.

LOCK



HYBY



What to do:

IKEA urges customers who have a LOCK or HYBY ceiling lamp to immediately remove it and bring it back to any IKEA store for a full refund.

Alternatively, please contact their Exchange & Returns department or call Customer Services on **015413302** to return your LOCK or HYBY ceiling lamps for a full refund.