



PRODUCT RECALLS

Jack Wills Limited recalls Winter Warmer Gift Set and Mug and Sock Gift Set

📅 AUGUST 2, 2019

Jack Wills are carrying out a voluntary recall of the Winter Warmer Gift Set and Mug and Sock Gift Set. The safety concern identified is in some instances the base of the mug could crack and break away from the mug when boiling water was added.

Affected gift sets were sold between September 2018 and February 2019.



What to do

If you have purchased a Winter Warmer Gift Set or a Mug and Sock Gift Set, stop using the mug and return it to your nearest Boots or Jack Wills store at your earliest convenience for a full refund.

Alternatively, customer services can be contacted at the following numbers:

Jack Wills: **(01) 702 8020**

Boots: **1800 509 115**