



PRODUCT RECALLS

Jaguar Land Rover recalls certain 'Land Rover Range Rover Evoque' passenger vehicles

📅 JUNE 9, 2020

Jaguar Land Rover Ireland Limited is carrying out a voluntary recall of certain 'Land Rover Range Rover Evoque' passenger vehicles.

A concern has been identified where the Emergency Call (eCall) system does not conform to the regulated requirements. The Telematics Service Delivery Platform has incorrectly configured the in-vehicle eCall phone number. Should an affected vehicle be involved in a crash where an SRS system is deployed, or should the driver manually operate the eCall button, the driver will be connected to a private eCall service instead of the Public Safety Access Point (PSAP), or in a small number of vehicles, fail to connect to any service.

The vehicles in question were manufactured between 05 July 2018 and 29 January 2020. There are approximately 181 vehicles affected on the Irish market.

What to do:

The error state is in an IT System at Jaguar Land Rover HQ in the UK for the Telematics Service Delivery Platform (TSDP). Once the error state is corrected in the IT system, the vehicles will be automatically remedied once the vehicle telematics system syncs to the central TSDP system. Neither the consumer, nor any dealer need to take any action, hence the only recall action would be simply for the consumer or dealer to simply turn the vehicle on normally.

If you believe that your vehicle may be impacted by this recall, then you can contact your local Jaguar Land Rover dealer on 01 4893790 or alternatively, using the following [web form](#).