



PRODUCT RECALLS

Over 300 faulty immersion water cylinders still to be located

📅 JUNE 10, 2011

Over 300 GeminoX Ebs immersion water cylinders remain untraced, despite a number of warnings. GeminoX, the French domestic appliance manufacturer, has noted a risk of overheating in this model immersion water heater, which could be a fire hazard. Three house fires attributed to this unit have occurred in recent months.

Between 2001 and 2006, approximately 700 cylinders were imported into Ireland by Aquatech Ltd. in Cork and 300 still need to be located and refitted.

The risk of overheating comes from the black plug-in connectors located at the bottom of the grey box at the front of the cylinder and on top of the cylinder. GeminoX has confirmed that cylinders without an immersion (no grey control box) or cylinders that have the grey box but no black plug-in connectors are not affected.

What to do:

Check your hot press and if you have one of these cylinders stop using it immediately and contact GeminoX's helpline on **Lo-call 1850 427 947*** or email info@gaswise.ie to arrange for a free safety inspection and refit.

If you have one of these cylinders keep the immersion switched off until the refit has been carried out. If you are a tradesperson who installed a GeminoX Water Cylinder, you should also contact the helpline.

** Note that the rates charged for the use of Lo-call numbers may vary among different service providers*