



PRODUCT RECALLS

Product Safety Information Notice on Caple Gas Hobs, Gas Supply Elbow Joint

📅 JULY 17, 2023

A safety issue has been identified with Caple Gas Hobs, Gas Supply Elbow Joint manufactured after May 2019 and which may be installed in **domestic settings and the leisure market (holiday homes, caravans and boats)**.



C749G



C750G



C775G



C767G



C768G



C774G

The gas supply elbow joint from the gas hob to the gas supply may fracture, which can cause gas to leak through the fracture. This presents a risk of burns, fire, explosion and poisoning from inhalation which could pose a risk to health, or even death.

The brand is Caple. The model numbers are C749G, C750G, C767G, C768G, C774G and C775G. The batch numbers are unknown. The barcodes are C749G 5038024322933, C750G

5038024068077, C767G 5038024322940, C768G 5038024068060, C774G 5038024322957, C775G 5038024369938.

We currently understand the number of the above product units sold to customers in the Republic of Ireland is 61.

What to do:

It is vitally important that consumers do not use their gas hob. The gas hobs above must be urgently inspected and modified. This will be conducted free of charge by a Registered Gas Installer.

If customers are affected by this issue they can contact the Caple Helpline at +44 1179387420 (Monday to Friday 9 am–5 pm) or via email on hobsupport@caple.co.uk.

In the meantime, if you smell gas please contact Gas Networks Ireland 24 hour emergency number on 1800 20 50 50.