



# PRODUCT RECALLS

## Product Safety Information Notice on certain laptop charger products sold on the AliExpress platform

📅 JUNE 16, 2023

A safety issue has been identified with the following products sold on the AliExpress platform:



12V Replacement Laptop  
Charger



Charger for Microsoft  
surface book pro 3/4/5/6/7  
power adapter Supply 65w  
15V 4A Tablet Laptop PC  
Fast Charging EU AU US UK  
plug

The risk presented by these products is electric shock. These products do not meet the requirements of the relevant safety standard.

PRODUCT NAME	MODEL NUMBER	IDENTIFIER
12V Replacement Laptop Charger	DCSP240050	AliExpress ID: 1005002749503011
Charger for Microsoft surface book pro 3/4/5/6/7 power adapter Supply 65w 15V 4A Tablet Laptop PC Fast Charging EU AU US UK plug	DHM1800	AliExpress ID: 4000800764967

The brands, batch numbers and barcodes for the above products are unknown.

Given the online availability of this product on the AliExpress platform, it may have been sold to customers in the Republic of Ireland.

## **What to do:**

If you purchased one of these products, please discontinue use immediately and discard the product. You may wish to contact AliExpress to see if there are any remedies available to you. This can be done via your user account on the AliExpress platform.