



PRODUCT RECALLS

Product Safety Information Notice on INTERTRADE 6m and GBP-FLO 6m circulating pumps

📅 NOVEMBER 10, 2025

A safety issue has been identified with INTERTRADE 6 metre and GBP-FLO 6 metre head circulating pumps manufactured by Tucson Pumps Limited used in heating systems. The INTERTRADE pumps were manufactured between 2021 and November 2024. The GBP-FLO pumps were manufactured between 2023 and November 2024.



It has been identified that the mains electrical coupling to the pump can be connected in reverse which can pose a serious risk of electrocution.

The brands are INTERTRADE and GBP-FLO. The affected circulating pumps are the INTERTRADE 6m and GBP-FLO 6m.

If your pump serial number starts with any of the prefixes below then it is affected.

INTERTRADE SERIAL NUMBERS

GPB FLO SERIAL NUMBERS

Any serial number with prefix beginning	Any serial number with prefix beginning
S/N D32* or earlier	S/N D32* or earlier
S/N C*	S/N C*
S/N B*	
S/N A*	

You can use the Tucson serial number checking tool to check if your pump is affected. There are approximately 5000 affected units of the INTERTRADE 6m pumps in Ireland. There are approximately 960 affected units of the GBP-FLO 6m pumps in Northern Ireland.

What to do:

An installed pump can remain in operation, but you must take care not to handle affected pumps as there is a serious risk of electrocution. Consumers that have one of the affected models of pumps installed, and where the unit is working properly, can continue to safely use their heating systems.

If customers, installers and merchants think they have an affected INTERTRADE OR GPB-FLO circulating pump installed in their premises, contact Tucson immediately via email at productsafety@tucsonpumps.ie or phone 01 842 6255.

Tucson will arrange for the inspection of installed units of the affected pump models and the installation of an updated electrical coupling and connector on the pump motor. The Product Replacement Programme is free of charge. Installed units should only be replaced by an approved Tucson technician or Tucson service agent.

You may not realise that you have an affected pump, if you've had work done on your heating system or have moved house in the last 4 years, you need to check if you have one of these pumps.

For further information, please see the [Product Safety Notice – Tucson Pumps](#) on TucsonPumps.ie.