



# PRODUCT RECALLS

## Product Safety Information Notice on Morco Gas Water Heaters

📅 APRIL 26, 2024

A safety issue has been identified with Morco Open-Flued Gas Water Heaters which may be installed in mobile homes, caravans and domestic settings:



**EUP6**

**MP6**

**EUP11**

**MP11**

The risk associated with the product is that of fire, explosion, and injuries. There is a risk of gas leaking which, if ignited may cause burns, explosions, and injuries.

The brand is Morco, the 4 models are Primo 6(MP6), Primo 11(MP11), EUP6 and EUP11.

MP6 (PRIMO 6)	MORCO PRIMO 6 LITRE
MP11 (Primo 11)	Morco Primo 11 Litre
EUP6	6 Litre Water Heater Open Flue
EUP11	11 Litre Water Heater Open Flue

The models affected were sold between 2018 and 2023.

Morco have confirmed that approximately 1,116 affected products have been sold to customers in the Republic of Ireland. The distributors in the Republic of Ireland who have sold or installed the products currently include:

Mectec Gas Limited, Unit 8, Nordic Enterprise Park, Knockgriffin, Midleton, P25 AE22, Co. Cork.

Gas Equipment Ireland, Unit 19, Nordic Enterprise Park, Knockgriffin, Midleton, P25 NF43, Co. Cork.

Johnston's Caravans Ltd, Dromore, Letterkenny, F92 PP89, Co. Donegal.

Gas Home Limited, 20A Grants Park, Greenogue, Rathcoole, D24 EH34, Co. Dublin.

Burkes Caravan Services Mtd, Shanagarry, Midleton, P25 A432, Co. Cork.

The CCPC will update this distributor list and number of products affected as more information becomes available.

## What to do:

Please visit the Morco website to fill in an upgrade [form](#) to organise a Registered Gas Installer to conduct the required safety upgrade to their water heater free of charge.

If you are not sure which appliance you have or how to find the serial number, please read the [guide](#) prepared by Morco which will assist you.

If customers have further queries in relation to this safety upgrade, please contact Morco directly +44 01482 325456 or at [gaswaterheaters@morcoproducts.co.uk](mailto:gaswaterheaters@morcoproducts.co.uk). If any concerns arise, you should promptly contact Morco or a Registered Gas Installer.

If you smell gas, stop using the appliance and immediately turn it off or isolate it. Please contact Gas Networks Ireland on 1800 20 50 50.