



PRODUCT RECALLS

Product Safety Information Notice on Morco Gas Water Heaters

📅 JANUARY 15, 2025

A safety issue has been identified with Morco Open-Flued Gas Water Heaters which may be installed in, mobile homes and caravans and domestic settings. It is important that consumers do not use these gas water heaters and contact Morco immediately.



EUP6



MP6



EUP11



MP11

The product has a risk of fire, explosion, and injuries. There is a risk of gas leaking which, if ignited may cause burns, explosions, and injuries.

The brand is Morco. The 4 models are Primo 6(MP6), Primo 11(MP11), EUP6 and EUP11.

| MP6 (Primo 6) | Morco Primo 6 Litre |
|-----------------|----------------------|
| MP11 (Primo 11) | Morco Primo 11 Litre |
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| EUP6 | 6 Litre Water Heater Open Flue |
| EUP11 | 11 Litre Water Heater Open Flue |

The models affected were sold between 2018 and 2023.

There are approximately 1,000 affected products in the Republic of Ireland. The distributors in Ireland who have sold or installed the products include:

Mectec Gas Limited, Unit 8, Nordic Enterprise Park, Knockgriffin, Midleton, P25 AE22, Co. Cork.

Gas Equipment Ireland, Unit 19, Nordic Enterprise Park, Knockgriffin, Midleton, P25 NF43, Co. Cork.

Johnston's Caravans Ltd, Dromore, Letterkenny, F92 PP89, Co. Donegal.

Gas Home Limited, 20A Grants Park, Greenogue, Rathcoole, D24 EH34, Co. Dublin.

Burkes Caravan Services Ltd, Shanagarry, Midleton, P25 A432, Co. Cork.

What to do:

It is important that consumers do not use these gas water heaters. Consumers must isolate the gas supply to the water heater immediately by turning off the isolation valve to the water heater.

If you have one of these gas water heaters please contact Morco immediately on +44 01482 325456 or at gaswaterheaters@morcoproducts.co.uk.

Consumers can request a refund or replacement using this [form](#) on Morco's website.

If you smell gas please contact Gas Networks Ireland on 1800 20 50 50.