



PRODUCT RECALLS

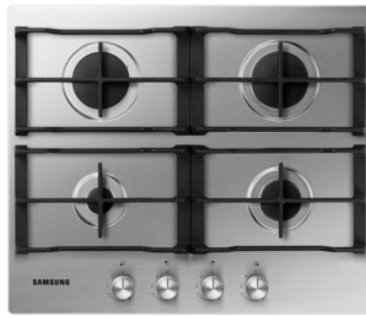
Product Safety Information Notice on Samsung Electronics (UK) Ltd branded Gas Hobs

📅 SEPTEMBER 28, 2023

A safety issue has been identified with Samsung branded Gas Hobs Gas Supply Elbow Joints, manufactured after October 2019 and which may be installed in **domestic settings and the leisure market (holiday homes, caravans and boats).**



NA64H3000AK/U1



NA64H3010AS/U1



NA75J3030AS/EU



NA64H3110AS/EU



NA64H3010AK/U1



NA64H3030AS/U1

The gas supply elbow joint from the gas hob to the gas supply may fracture, which can cause gas to leak through the fracture. This presents a risk of burns, fire, explosion and poisoning from inhalation which could pose a risk to health, or even death.

The brand is Samsung. The batch numbers are unknown.

The model numbers and corresponding bar codes can be found below:

MODEL NUMBER	BAR CODE
NA64H3000AK/U1	8801643558628
NA64H3010AS/U1	8806086030977
NA64H3110AS/EU	8806086031042
NA75J3030AS/EU	8806088932071
NA64H3010AK/U1	8806086031806
NA64H3030AS/U1	8801643558666

There are 16 affected products in the Republic of Ireland.

What to do:

It is vitally important that consumers do not use their gas hob. The gas hobs above must be urgently inspected and modified. This will be conducted free of charge by a Registered Gas Installer.

If Customers are affected by this issue they can contact Samsung at 0818 717 100 (Monday to Friday 8 am to 8 pm, Saturday and Sunday 9 am to 6 pm) by email at uk.technical@samsung.com or consult the Samsung safety notice [here](#).

In the meantime, if you smell gas please contact Gas Networks Ireland 24 hour emergency number on 1800 20 50 50.