



PRODUCT RECALLS

Product Safety Information notice on various Babboe Cargo Bikes

📅 MARCH 8, 2024

This Product Safety Information Notice was updated on 17 May 2024.

Babboe is preparing a recall of CITY, CITY E, MINI, MINI E, Pro Trike, Pro Trike-E, Pro Trike XL, City Mountain (produced before 2020), Slim Mountain, Transporter and Transporter E cargo bikes.



The product presents an injury risk. Hairline cracks may appear in the frame of the models shown. These cracks can lead to the frame breaking, which may lead to serious injury.

The brand is Babboe. The models affected are Babboe CITY, CITY E, MINI, MINI E, Pro Trike, Pro Trike-E, Pro Trike XL, City Mountain (produced before 2020), Slim Mountain, Transporter and Transporter E cargo bikes.

In Ireland different Market Surveillance Authorities have responsibility for different pieces of EU legislation. The Health and Safety Authority are the Market Surveillance Authority for the CITY-E, Mini-E, Pro Trike-E and Transporter E bikes (and all e-bikes/electric bikes).

What to do:

Customers should stop using the product.

Customers with a Babboe CITY, CITY E, MINI, MINI E, Pro Trike, Pro Trike-E, Pro Trike XL, City Mountain (produced before 2020), Slim Mountain, Transporter and Transporter E bike model can enter their frame number on [🔗 www.checkyourframe.com](https://www.checkyourframe.com) to see if their cargo bike falls within

the recall. For further information on where to find your cargo bikes frame number customers can visit the [🔗 guide](#) available on Babboe's website.

Babboe will contact affected customers about the recall timing and next steps as soon as possible.

For any further information about the recall please contact Babboe directly by email at service.uk@babboe.com

Babboe are also advising customers against using the below models for the time being:

Babboe Go Mountain

Babboe Flow Mountain

Babboe Slim

Babboe Curve / Curve Mountain

Babboe Big

Babboe Dog

Babboe Max-E

Babboe Mini Mountain

Babboe Pro Bike

Babboe Carve Mountain

Electric bikes:

Babboe Go-E

Babboe Flow-E

Babboe Curve-E

Babboe Big-E

Babboe Dog-E

Babboe Max-E

Babboe Carve-E

Customers with these bike models should also enter their frame number on [🔗 www.checkyourframe.com](#).

The CCPC will provide further information when available.