



PRODUCT RECALLS

Product Safety Information Notice relating to a 'One Step' branded hair dryer and styler product

📅 DECEMBER 7, 2020

A safety issue has been identified, whereby a risk of overheating is associated with this 'One Step' branded hair dryer and styler. As a result, users could sustain burns in the course of product use. Testing has determined that the product has not been designed in a way which ensures that excessive temperatures cannot be reached.

This product was sold online through Amazon, where 438 units were distributed to consumers in Ireland by various sellers on the online platform.

Given its online availability, it remains possible that this product has been sold on other online platforms also.

What to do:

If you believe you have purchased any of the affected 'One Step' branded hair dryer and stylers, you are advised to discontinue use of the product immediately. You may wish to contact the online store from where you purchased this product to see if there are any remedies available to you. This can be done via your user account on the relevant website.

