



PRODUCT RECALLS

Renault recall Mégane

 SEPTEMBER 4, 2017

Renault Ireland is carrying out a voluntary recall of certain models of the Mégane manufactured between July 2016 and 11 October 2016.

There is an error in the user manual on page 3.21 concerning the correct operation of the “rear window lock switch” located on the driver’s door. Currently the handbook states the rear doors can be locked via this button, which is incorrect as the button will only lock/unlock the rear windows so all of the handbooks for the vehicles in the affected range require updating.

There are 597 of these vehicles on the Irish market

What to do

Letters will be sent by Renault to owners of the affected vehicles enclosing an addendum where the reference relating to the ability to lock the rear doors via this button has been removed. This will be a sticky page which should be placed over the incorrect page in the user manual.

Customers may also call Renault’s Low-call number 1890 771 771 for more details.