



PRODUCT RECALLS

The White Company recalls The White Company Burnham Heart Mug in Pink

📅 APRIL 23, 2025

The White Company is carrying out a recall of The White Company Burnham Heart Mug in Pink.



The risk presented by this product is burns and scalding. A defect in the mugs glazing can cause it to crack when boiling water is added, which could lead to hot liquid leaking and cause burns or scalding.

The brand is The White Company. The type/model number is A09470000AGW. The batch number is 24120. The bar code is 5051811322398. This issue only affects the Pink version of the mug, the White Burnham Heart Mug is not affected.

There are approximately 84 affected products in the Republic of Ireland. The retailer of these products is The White Company.

What to do:

If you purchased one of these products, please discontinue use immediately and keep it out of the reach of children.

You can return the product to the place of purchase for a full refund. If you cannot visit a store, please dispose of the mug safely and contact The White Company who will process a refund. If you received this item as a gift, you can also return it to the store or contact The White Company for assistance.

If you gifted this item, please notify the recipient about this recall and ask them to stop using the product immediately.

If you have any further queries in relation to this recall, please email customerservice@thewhitecompany.com or call+ 44 (0) 20 3758 9222.