



# PRODUCT RECALLS

## Toyota Ireland recalls certain Auris, Avensis, Rav4, and Verso passenger vehicles

📅 MARCH 30, 2021

Toyota Ireland Unlimited Company is carrying out a voluntary recall of certain Auris, Avensis, Rav4, and Verso passenger vehicles.

The affected vehicles were produced between March 2015 – May 2018.

A safety issue has been identified with the affected vehicles there is a possibility that Exhaust Gas Recirculation cooler (EGR cooler) could develop an internal coolant leak, as a result of insufficient EGR cooler durability. If this were to occur, through continuous usage, the coolant could mix with the soot and in combination with high temperatures, normally present in the EGR module, could create smouldering deposits inside the EGR cooler and intake manifold. This may lead to localized thermal damage in the intake system which might lead to engine power reduction and engine light on. In a very rare cases, this could lead to the melting of the Intake Manifold and in an extremely rare cases we cannot exclude a fire risk.

There are approximately 7,546 affected vehicles in the Republic of Ireland.

### What to do:

Toyota Ireland Unlimited Company will directly contact all affected customers by post advising them to make an appointment with their local Authorised Repairer where any necessary repairs/replacements of parts will be carried out.

To check if your vehicle is affected by this recall campaign, please visit the [Toyota Recall Checker](#) and input your Vehicle Identification Number (VIN).

If you believe that your vehicle may be impacted by this recall, then you can contact Toyota Ireland Unlimited Company's Contact Centre by phone on 1800 111 133 or by email at [recall@toyota.ie](mailto:recall@toyota.ie)