



# PRODUCT RECALLS

## Whirlpool extends recall to include twenty-one further models of 'Hotpoint' washing machines

📅 APRIL 29, 2020

Whirlpool UK Appliances Ltd & Whirlpool Corporation is extending its recall campaign to include twenty-one additional models of '**Hotpoint**' washing machines.

The safety issue identified remains in line with the original notification (December 2019), which you can find on the CCPC's website at the following [link](#). A previous extension of this recall campaign was notified in February 2020 and can be found [here](#).

The updated table below identifies all of the product models affected by this recall and also includes the twenty-one additional models that now form part of the extended campaign: 'WMAQB 641P UK', 'WMAQB 721P UK', 'WMAQB 741G UK', 'WMAQB 741P UK', 'WMAQF 621P UK.L', 'WMAQF 641G UK', 'WMAQF 641P UK', 'WMAQF 721P UK', 'WMAQG 641G UK', 'WMAQG 641P UK', 'WMAQG 721P UK', 'WMAQG 721P UK.M', 'WMAQG 741P UK.M', 'WMAQL 621P UK', 'WMAQL 641P UK', 'WMAQL 721A UK', 'WMAQL 721P UK', 'WMAQL 721P UK.M', 'WMAQL 741G UK', 'WMAQL 741P UK' and 'WMSAQG 621G UK'.

It is estimated that approximately 500 units of these additional models are affected on the Irish market.

COMMERCIAL CODE (MODEL)	BRAND
FML 742P UK	HOTPOINT
WMAQF 641G UK (NEW MODEL ADDED)	
WMAOD 743G UK	
WMAQF 641P UK (NEW MODEL ADDED)	
WMAOD 743P UK	
WMAQF 641 P UK.M	

WMAQB 641P UK (NEW MODEL ADDED)

WMAQF 721G UK

WMAQB 721P UK (NEW MODEL ADDED)

WMAQF 721P UK (NEW MODEL ADDED)

WMAQB 721P UK.M

WMAQF 721P UK.M

WMAQG 641G UK (NEW MODEL ADDED)

WMAQB 741G UK (NEW MODEL ADDED)

WMAQB 741P UK (NEW MODEL ADDED)

WMAQG 641P UK (NEW MODEL ADDED)

WMAQC 641P UK

WMAQG 721P UK (NEW MODEL ADDED)

WMAQC 641P UK.M

WMAQG 721P UK.M (NEW MODEL ADDED)

WMAQC 741G UK

WMAQG 741P UK

WMAQC 741P UK

WMAQG 741P UK.M (NEW MODEL ADDED)

WMAQC 741P UK.M

WMAQL 621G UK

WMAQF 621G UK

WMAQL 621P UK (NEW MODEL ADDED)

WMAQF 621P UK

WMAQL 641P UK (NEW MODEL ADDED)

WMAQF 621P UK.L (NEW MODEL ADDED)

WMAQL 721A UK (NEW MODEL ADDED)

WMAQL 721P UK (NEW MODEL ADDED)

WMBF 763P UK

WMAQL 721P UK.M (NEW MODEL ADDED)

WMAQL 741G UK (NEW MODEL ADDED)

WMEF 722 BC UK

WMEF 742 P UK

WMAQL 741P UK (NEW MODEL ADDED)

WMEUF 722P UK

WMBF 742G UK

WMEUF 743G UK

WMBF 742K UK

WMEUF 743P UK

WMBF 742P UK

WMFG 741G UK

WMBF 742P UK.M

WMFG 741P UK

WMFG 741P UK.M

WMXTF 742G UK

WMFUG 742 P UK.M

WMXTF 742K UK

WMXTF 742P UK

WMFUG 742G UK

WMFUG 742P UK

WMXTF 742P UK.M

WMFUG 842P UK.M

WMXTF 842P UK.M

<p>WMJLF 842P UK</p> <p>WMYL 7151PS UK</p> <p>WMJLL 742P UK</p> <p>WMSAQG 621G UK (NEW MODEL ADDED)</p> <p>WMSAQG 621P UK</p>	
<p>XWA 81252X K UK</p> <p>XWA 81252X W UK</p> <p>XWD 71452X K UK</p>	<p><b>INDESIT</b></p>

## What to do:

To avoid all risks associated with the use of affected models, consumers should unplug their washing machines and not use them. If nevertheless, consumers do use their appliance, they should only use cold water cycles of 20°C or lower as this significantly reduces the risk. Whirlpool is advising all customers who purchased a Hotpoint or Indesit washing machine since 2014, to contact them immediately in order to identify whether their product is affected.

An online model checker tool is available on the Whirlpool website at <https://washingmachinerecall.whirlpool.ie/>. Alternatively, you can contact Whirlpool's Customer Care by telephone on 0818 903 281, with your product's model number to hand.

## Locating the Model Number

The appliance model number can be found on the front of the machine (in the door recess on the cabinet front panel). If you open the front door then the label should be visible. However, if the front label is missing, there is a second label on the rear of the machine.

The image below provides for the approximate locations of the labels, which document the appliance model number.

# Check your Model

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Front



The model number will be a combination of letters and numbers

Back



The model number should be indicated by 'MOD'