



PRODUCT RECALLS

Whirlpool recalls certain 'Hotpoint' and 'Indesit' washing machines

📅 DECEMBER 18, 2019

Whirlpool UK Appliances Ltd & Whirlpool Corporation are carrying out a voluntary recall campaign on certain '**Hotpoint**' and '**Indesit**' washing machine models.



The safety issue identified, concerns the door lock system on certain washing machines. When the heating element in the washing machine is activated, in very rare cases a component in the door lock system can overheat, which, depending on product features, can pose a risk of fire.

There were approximately **10,919** affected units sold onto the Irish market. This included approximately 1,358 Indesit models and 9,561 Hotpoint models. All affected units were produced between October 2014 and February 2018. The table below indicates the product models affected by this recall campaign.

COMMERCIAL CODE (MODEL)	BRAND
FML 742P UK	Hotpoint
WMAOD 743G UK	Hotpoint
WMAOD 743P UK	Hotpoint

WMAQB 721P UK.M	Hotpoint
WMAQC 641P UK.M	Hotpoint
WMAQC 741G UK	Hotpoint
WMAQC 741P UK	Hotpoint
WMAQC 741P UK.M	Hotpoint
WMAQF 621G UK	Hotpoint
WMAQF 621P UK	Hotpoint
WMAQF 641 P UK.M	Hotpoint
WMAQF 721G UK	Hotpoint
WMAQF 721P UK.M	Hotpoint
WMAQL 621G UK	Hotpoint
WMBF 742G UK	Hotpoint
WMBF 742K UK	Hotpoint
WMBF 742P UK	Hotpoint
WMBF 742P UK.M	Hotpoint
WMBF 763P UK	Hotpoint
WMEF 722 BC UK	Hotpoint
WMEF 742 P UK	Hotpoint
WMEUF 722P UK	Hotpoint

WMEUF 743G UK	Hotpoint
WMEUF 743P UK	Hotpoint
WMFG 741P UK	Hotpoint
WMFG 741P UK.M	Hotpoint
WMFUG 742 P UK.M	Hotpoint
WMFUG 742G UK	Hotpoint
WMFUG 742P UK	Hotpoint
WMFUG 842P UK.M	Hotpoint
WMJLF 842P UK	Hotpoint
WMJLL 742P UK	Hotpoint
WMSAQG 621P UK	Hotpoint
WMXTF 742G UK	Hotpoint
WMXTF 742K UK	Hotpoint
WMXTF 742P UK	Hotpoint
WMXTF 742P UK.M	Hotpoint
WMXTF 842P UK.M	Hotpoint
WMYL 7151PS UK	Hotpoint
XWA 81252X K UK	Indesit

XWA 81252X W UK	Indesit
XWD 71452X K UK	Indesit

What to do:

To avoid all risks associated with the use of affected models, consumers should unplug their washing machines and not use them. If nevertheless, consumers do use their appliance, they should only use cold water cycles of 20°C or lower as this significantly reduces the risk. Whirlpool is advising all customers who purchased a Hotpoint or Indesit washing machine since 2014, to contact them immediately in order to identify whether their product is affected.

An online model checker tool is available on the Whirlpool website at <https://washingmachinerecall.whirlpool.ie/>. Alternatively, you can contact Whirlpool's Customer Care by telephone on 0818 903 281.

Locating the Model Number

The appliance model number can be found on the front of the machine (in the door recess on the cabinet front panel). If you open the front door then the label should be visible. However, if the front label is missing, there is a second label on the rear of the machine.

The image below shows the approximate locations of the labels on appliances.

Check your Model

Front



The model number will be a combination of letters and numbers

Back



The model number should be indicated by 'MOD'