



# PRODUCT RECALLS

## Whirlpool Safety Warning Product Recall

📅 JULY 22, 2019



To check you will need your serial and model numbers, which are located here:



**DO YOU OWN A TUMBLE DRYER FROM ONE OF THESE BRANDS?**

 **Indesit** Hotpoint **Creda**  **Swan** **PROLINE**

**WHAT TO DO!**



**CHECK YOUR DRYER NOW! CALL: 1 800 804 320  
OR VISIT: WWW.INDESITHOTPOINTSAFETY.COM**

If your dryer was **made before September 2015** and you have not had it modified by the manufacturer, it may pose a **risk of fire**.

If your dryer is affected by this warning, you must **unplug it immediately and stop using it** until it has been made safe.

Please contact the number above to choose from a variety of **free replacement** or repair options that are outlined below available to you.

### **THE CALL CENTRE IS OPEN 7 DAYS A WEEK**

#### **1. A free replacement dryer:**

Consumers can choose between a new vented or condenser dryer, provided free-of-charge. Whirlpool will also arrange for free-of-charge collection and disposal of the consumer's old dryer.

#### **2. A free-of-charge in-home modification:**

A Whirlpool engineer will visit the consumer's home to carry out the free-of-charge safety upgrade. The appointment takes approximately one hour and consumers can schedule the engineer visit for a date and time that is convenient to them.

#### **3. A heavily discounted upgrade:**

Consumers can return their affected dryer and upgrade to a superior model for a fraction of the retail price – €85 for a vented model or €136 for a condenser dryer. Whirlpool will also arrange for free-of-charge collection and disposal of the consumer's old dryer.

These dryers are a higher specification than the free replacement option.

#### **4. An age-based refund:**

Consumers can return their affected dryer and receive a refund up to €165, with the value dependent on the age of the appliance. Whirlpool will also arrange free-of-charge collection and disposal of the consumer's old dryer.